

Public Hearing



Alpine, Amador, Calaveras, Mariposa, & Tuolumne Counties:

Thursday, March 12, 2026 at 10:00 am

Area 12 Agency on Aging office
19074 Standard Rd., Ste. C, Sonora, CA 95370
or attend digitally by Zoom*

Give your input!

Join us as we discuss the **Area Plan Update** 2026-27
and activities carried out under the current Area Plan.

*Zoom invitation: contact A12AA, 209-532-6272 or 800-510-2020

Record below the services needed for you to stay safe and
independent in your home now and in the future.

1. _____
2. _____
3. _____

Please complete survey on reverse side.

Area 12 Agency on Aging –A12AA
Health Insurance & Advocacy Program—HICAP

County of residence:

☐ Alpine ☐ Amador ☐ Calaveras ☐ Mariposa ☐ Tuolumne

A12AA strives to provide services to every individual regardless of health or social status. **Check all responses that apply.**

1. Are you aware of HICAP services?

☐ Yes ☐ No

2. If yes, which HICAP services have you accessed?

- ☐ New to Medicare ☐ Medicare Part D Open Enrollment
- ☐ Medicare Advantage Open Enrollment ☐ Medi-Cal/ Medicare
- ☐ Appeals & Grievances ☐ Fraud, Abuse, & Scams
- ☐ Long-Term Care Insurance ☐ General Medicare Information
- ☐ Billing Issues ☐ Other: _____

3. How did you learn about HICAP?

- ☐ A12AA ☐ Senior Center ☐ Community organization ☐ Event
- ☐ Family/Friend ☐ Internet ☐ Radio ad ☐ Other: _____

4. If you have not used HICAP, why?

- ☐ Not aware ☐ Did not need help ☐ Did not know how to contact
- ☐ Prefer to manage Medicare issues on my own

5. Preferred way to receive HICAP assistance:

- ☐ Phone ☐ In-person ☐ Presentation ☐ Written ☐ Virtual

6. What Medicare-related services are needed in your community?

Thank you for completing the survey.

209-532-6272 800-510-2020 www.area12.org